



LogNet Customer Notification

Topic: Log Purchase and Retrieval Record Keeping – One Year Post Purchase or Retrieval

As of May 15th, 2018 IHS Markit LogNet will now keep an active record of downloaded logs (through transactional purchase or subscription retrieval) for one full year following the original transaction.

Transactional customers are asked to back-up their purchases to ensure they are not charged for secondary delivery. You can continue to download purchased items, unlimited times, free of charge for one year post purchase.

This change will improve speed and performance for all well log searches and retrievals.

Any questions or concerns can be forwarded to IHS Markit Customer Care [Online](#) or by phone at 1-800-IHS-CARE.
