



Color Raster Log Images – Project to Convert to B&W

In response to feedback from multiple customers, IHS Markit will no longer process and deliver color raster log images. Starting March 2016, newly sourced color logs are converted to black and white images before indexing, depth registration and delivery. Next, we will begin converting color log images from our historical database and expect this project will take several months to complete. We have spent the past six months designing a conversion plan that insures maintenance and delivery of converted images which still meet IHS Markit's industry leading quality standards, yet promises a transparent transition with no disruption of service.

There are many reasons for this decision, first being the ever increasing size of the images themselves. Many IHS Markit and 3rd party applications are having difficulty handling the larger images and in some cases they cause the log import functions to fail or time-out. This is a frustrating problem for any geoscientist's workflow. Additionally, storage of these images has become a challenge for both customers and IHS Markit as well. Currently, color raster logs comprise 8% of IHS Markit's North American catalogue however; they consume almost 30% of our system's storage capacity. Since color logs have increasingly become more common, these issues will only worsen over time.

Lastly, we have made a concession to not convert images if the integrity of the log would be diminished. Examples of these are Composite, Strip, Geology, Mud, Sample, Dip, Borehole Imagery, FML, Radio Bond and Microseismogram logs. In addition, international logs, logs from Alaska and off-shore GOM, will likewise not be converted.

IHS Markit believes this initiative provides important improvements to our raster log customers by saving significant file download, transfer and display time, will solve viewing problems regardless of scale and will decrease hardware storage requirements. This combination of enhancements will boost the user experience for all applications that consume well logs.

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Any questions or concerns can be forwarded to Customer Care via e-mail at support.cdn@ihsmarkit.com, customercare@ihsmarkit.com or by phone at 1-800-447-2273.
